

CHILD SUPPORT SERVICES DIVISION NOW LETS YOU ACCESS YOUR CASE ONLINE

DO YOU HAVE A CHILD SUPPORT CASE?

DO YOU HAVE QUESTIONS ABOUT PAYMENTS, PAY
ORDERS, AND OBLIGATION BALANCES?

DO YOU HAVE QUESTIONS ABOUT
UPCOMING HEARINGS?

WISH YOU COULD LOOKUP YOUR CASE ONLINE?

IF SO, REGISTER TO VIEW
INFORMATION ABOUT YOUR
CHILD SUPPORT CASE ONLINE TODAY!

REGISTERING ONLINE IS AS EASY AS 1-2-3

1. GO TO WWW.CSSD.DC.GOV
2. CLICK ON THE "ONLINE CASE LOOKUP" LINK
3. CLICK THE "NEW USER REGISTRATION" BUTTON, & ENTER ALL OF THE RE-
QUIRED INFORMATION

TO REGISTER YOU WILL NEED TO KNOW YOUR

1. SOCIAL SECURITY NUMBER
2. IV-D CASE NUMBER
3. DATE OF BIRTH
4. AVR PIN NUMBER

(TO OBTAIN A PIN # PLEASE CONTACT OUR CUSTOMER SERVICE UNIT @ 202.442.9900)

ACCESS YOUR CASE 24 HOURS A DAY, 7 DAYS A WEEK!

CASE INFO UPDATED NIGHTLY

QUESTIONS & COMMENTS: EMAIL US AT CSSDOCL@DC.GOV

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