

**GOVERNMENT OF THE  
DISTRICT OF COLUMBIA**

**OFFICE OF THE  
ATTORNEY GENERAL**



**TIP LINE**

**[http://tipline.oag.dc.gov/  
introdocution.aspx](http://tipline.oag.dc.gov/introdocution.aspx)**

CHILD SUPPORT SERVICES DIVISION

441 4TH Street N.W.

Suite 550N

WASHINGTON, D.C.. 20001

PHONE: 202-442-9900 FAX: (202) 724-3710

[www.cssd.dc.gov](http://www.cssd.dc.gov)

**WHAT IS THE TIP LINE?**

Children deserve to be financially supported by both of their parents. Currently, the Child Support Services Division (CSSD) has many cases in which the non-custodial parent is not providing medical or financial support to their children.

In an effort to improve the lives of children in the District of Columbia, CSSD has established an anonymous **tip line** to locate non-custodial parents.

**HOW DOES  
THE TIP LINE  
WORK?**

- The Tip Line is a web-based application that can be accessed through the internet from any computer.
- You can access the tip line at the following website:



**[http://tipline.oag.dc.gov/  
introdocution.aspx](http://tipline.oag.dc.gov/introdocution.aspx)**

You may also access the tip line on the CSSD homepage at :

**[www.cssd.dc.gov](http://www.cssd.dc.gov)**

To provide information on the website, you must know the first and last name of either the non-custodial parent or one of the children in the case.



The information you provide, will be verified.

Once the information is verified, CSSD can use the information in several ways:

- to file a case in court
- to serve a non-custodial parent with court documents
- to enforce a court order

**PLEASE BE ASSURED THAT  
YOUR IDENTITY WILL REMAIN  
UNKNOWN!!**

## HOW CAN I HELP CSSD?

**You can help CSSD and deserving children by providing the following information on the non-custodial parent:**

- **First and Last Name**
- **Address**
- **Telephone Number**
- **Date of Birth**
- **Social Security Number**



⇒ Vehicle Information

- vehicle make & color
- vehicle model
- vehicle year
- tag/license number



⇒ Name of Bank



## How can I Help CSSD? cont'd

⇒ Employer Information

- employer's name
- address
- city
- state
- zip code
- employer worksite
- telephone number



**PLEASE BE ASSURED THAT  
YOUR IDENTITY WILL REMAIN  
UNKNOWN!!**

## CSSD Mission

To enhance the well-being of children by assuring that assistance in obtaining support, including financial and medical is available to children through locating parents, establishing support obligations, and monitoring and enforcing those obligations.



## QUESTIONS

If you have questions concerning your assignment of rights please contact the Office of the Attorney General, Child Support Services Division, Customer Service Unit at (202) 442-9900.

Usted puede solicitar **totalmente gratis** servicios de interpretación por teléfono o en persona, así como pedir que se le traduzcan algunos documentos. Si tiene alguna pregunta sobre este documento, por favor llámenos al (202) 442-9900.

